



“Bringing care home”



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Care Quality  
Commission



# Providing care and support when needed most

## Network Live In Care have always thought the best place to receive support is in your own home

At all stages of your life, whenever you have been sick, where do you want to be?

At home! You feel safe and secure with all the creature comforts you want and need.

Network Live In Care can make this an option for you and your family when it matters most.

Our trained team of Live In Carers will help your loved ones to remain in a comfortable, trusted, and familiar setting while ensuring the support needed is on hand around the clock. We will establish close working relationships with you to allow us to pre-empt your needs before they arise and give you peace of mind at all times.

We know it may be unnerving to allow someone into your home, but thanks to our qualified and skilled health and social care professionals, you can rest easy, knowing you or your loved ones are in safe hands.



“ Our goal is to set high standards that others will aspire to, raising standards throughout the sector for the benefit of all our clients and their loved ones. ”

# Live In Care...What is it?

Live In care refers to a full-time care service where a professional Live In Carer resides with the individual in need of care in their own home. The Live In Carers assist with various activities of daily living such as personal hygiene, medication management, meal preparation, housekeeping, mobility assistance, and companionship.

This service is especially beneficial for elderly individuals, those with chronic illnesses, or people with disabilities who require constant monitoring and assistance but wish to maintain their independence and stay in their familiar environment. Live In Care ensures the individual's safety, comfort, and health by providing personalised care and an immediate response to any emergencies that may arise.



Why change something that has always brought you comfort and solace? Transitioning to a care home setting may cause unnecessary disruption.

By opting for a Live In Care Assistant, you or your loved one can continue to embrace the healing power that home comforts produce, especially during difficult times.



## Live In Care may be the best option for several reason.



Firstly, it allows individuals to stay in the comfort of their homes while receiving the care they need, which can significantly improve their quality of life. Familiar surroundings can reduce stress and anxiety, particularly for those suffering from conditions like dementia.

Secondly, unlike in residential care facilities where staff change regularly, live-in care provides continuity, which helps build a strong, trusting relationship between the Live In Carer and the person receiving care. This highly personalised approach can result in enhanced care, promoting independence and overall well-being.



# What to expect..

Getting live-in care for yourself or a loved one with Network Healthcare starts with a simple four-step process.

1

## Contact

Firstly, there is an initial contact between us to discuss the basics of the care needs. During this call or home visit, a representative from Network Live In Care will listen to your requirements, answer any queries you might have, and provide a general overview of their services. They can also guide you regarding the kind of care you might need based on your circumstances



## Home visit

The second step involves a more detailed assessment. A member of the Network Live in Care team will visit your home to carry out a comprehensive evaluation of the individual needs. This allows us to understand the person's physical, medical, emotional, and social needs, and the type of bespoke support required to meet these needs.

2



3

## Assessment

In the third step, based on the in-depth needs assessment, a personalised care plan is developed by Network Live In Care. Once agreed with you, the plan outlines the types of services that can be provided, giving you peace of mind from day one.



## Care match

Finally, the fourth step is the selection and introduction of the Live In Carer to the person needing assistance. We will ensure that we match you with a care professional who fits the needs and personality of the individual. After a suitable match is found, the Live In Carer is introduced and begins to provide compassionate support.

4



“ Network Live In care team maintains regular communication to ensure the care assistant is meeting the individual's needs and adjusts the care plan as necessary. This continual monitoring and assessment ensure that the care provided is of the highest quality and suits the needs of the person receiving care. ”

# Meet the Team

As a team, we have three core values - quality, reliability and professionalism. We are driven to provide our clients with the highest quality of care and assistance. We will guide you through registering with Network Live In Care and offer full support during your care needs assessment and implementation of your bespoke care plan. We will help you by arranging regular visits and maintaining open communication throughout.

Our team will do their very best to ensure continuity of care, endeavouring to place the same Live In Carers with clients on a regular basis, helping to develop good working relationships.

We provide a 24/7 on-call service, should you have any concerns you need to discuss our team will be available to offer support and give advice.



Rhys Farmer  
Director

I have worked extensively in the health and social care sector providing support to several local authorities and other care providers. Network Live-in care was set up as there was a demand for a high-quality live-in care solution alongside the Network Healthcare domiciliary service. We are proud of what has been achieved and the help we have provided to many vulnerable and needy whilst they remain in their family home.

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Shirley Paterson  
Registered Manager

I have been a Registered Manager for 15 years, my background before was working with social worker teams in a local authority. I have had experience within several sectors of health and social care. I believe passionately in delivering a high standard of care. I am very committed to the principle of live-in care which allows people to maintain their independence for as long as possible and live surrounded by their memories and family

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Hayden Adams  
Live In Care Manager

I joined the Care Industry as I wanted to make a difference. I have been at the forefront of Network Live in Care since the very start. Joining as a Coordinator, my priority was to build relationships with families, clients and our team of carers. In 2021 after a period of success and the arrival of our Care Coordinator, Jasmine, I was promoted to manager to oversee the whole business as well as being on hand for all levels of coordination and support.

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Jasmine Motteram  
Live In Care Coordinator

I joined Network Live in care in 2021 as a Care Coordinator. Prior to joining the team, I worked in a managerial role for 8 years gaining great knowledge and leadership skills for a team of people. I always endeavour to build a positive relationship with both clients, their families and our carers. Pairing suitable carers with our clients is my top priority, always keeping in regular contact to ensure that the clients and their loved ones are happy and confident in the care being provided.

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Dawn Walsh  
Live In Care Coordinator

I joined Network Live in Care back in 2022, initially as a Care Assistant. Over the years, I've steadily progressed, and I am now a Care Coordinator. With over 30 years of experience in the care sector, I've had the privilege of working in a diverse range of settings and with various clients. My primary focus lies in pairing the most suitable carers with our clients. I maintain consistent communication to ensure that both the clients and their families are content and trust the quality of care being delivered.

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# Network Live in Care

health and social care



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